

AY Business Law Limited (AYBL)

Complaints information

AY Business Law is not regulated by the SRA. We have however chosen to follow their recommended complaints procedure, though we are not obliged to do so.

If you are dissatisfied with any aspect of your relationship with us, please (in the **first** instance) raise your concerns with the person who is carrying out your work.

If this does not resolve your issue, your **second** step should be to contact Aly Young, who is the founder of Aly Young Law Limited. She will personally try to resolve any concerns you have.

If you are still not happy, then as a **third** option, you may contact our external complaints handler, Emma-Jane Taylor-Moran, who is the owner of Rebel Law Solicitors, whose address is 124 City Road, London, EC1V 2NX. Her email is: emma-jane@rebel-law.co.uk.